PC Securities Limited
寶鉅證券有限公司

PCSEC Security Token
User Manual

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At PC Securities, we strive to provide our customers a trading platform with highest security.
That's why we have provided PCSEC Security Token which is easy to use and makes online trading much more secure via two-factor authentication.

How to install and register PCSEC Security Token on my mobile device?

1 Download PCSEC Security Token App, you can ignore this step if PCSEC Security Token App has already been installed
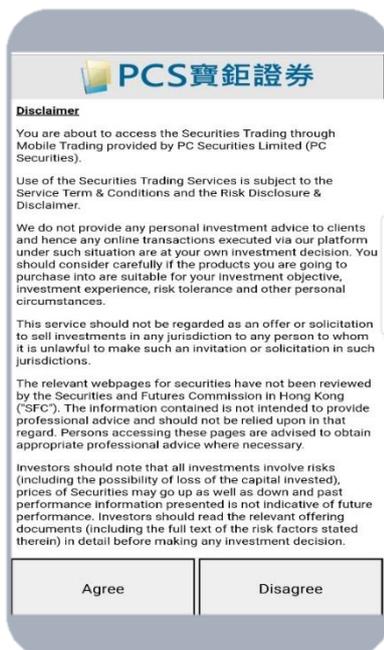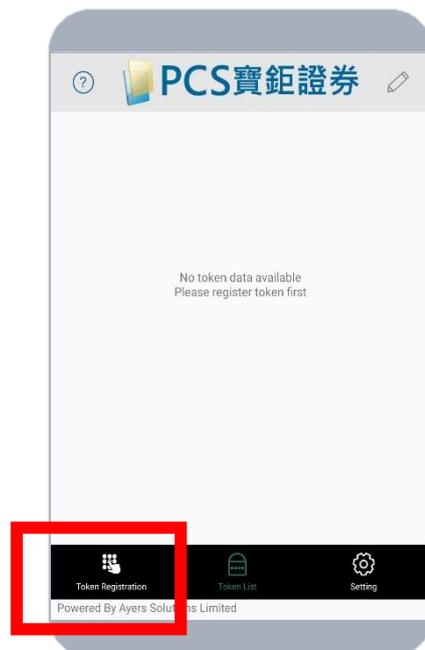
PCSEC Security Token
PC Securities
Free

Download on the App Store

GET IT ON Google Play

2 Setup your 6-10 digit password for the PCSEC Security Token App

PCS寶鉅證券
Please Define Your Password

1	2	3
4	5	6
7	8	9
	0	

Done   Cancel

PCS寶鉅證券
Please re-enter the password to confirm

1	2	3
4	5	6
7	8	9
	0	

Done   Cancel

3 Read and Agree the Disclaimer

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Disclaimer

You are about to access the Securities Trading through Mobile Trading provided by PC Securities Limited (PC Securities).

Use of the Securities Trading Services is subject to the Service Term & Conditions and the Risk Disclosure & Disclaimer.

We do not provide any personal investment advice to clients and hence any online transactions executed via our platform under such situation are at your own investment decision. You should consider carefully if the products you are going to purchase into are suitable for your investment objective, investment experience, risk tolerance and other personal circumstances.

This service should not be regarded as an offer or solicitation to sell investments in any jurisdiction to any person to whom it is unlawful to make such an invitation or solicitation in such jurisdictions.

The relevant webpages for securities have not been reviewed by the Securities and Futures Commission in Hong Kong ("SFC"). The information contained is not intended to provide professional advice and should not be relied upon in that regard. Persons accessing these pages are advised to obtain appropriate professional advice where necessary.

Investors should note that all investments involve risks (including the possibility of loss of the capital invested), prices of Securities may go up as well as down and past performance information presented is not indicative of future performance. Investors should read the relevant offering documents (including the full text of the risk factors stated therein) in detail before making any investment decision.

Agree   Disagree

4 Click "Token Registration"

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No token data available
Please register token first

Token Registration   Token List   Setting
Powered By Ayers Solutions Limited

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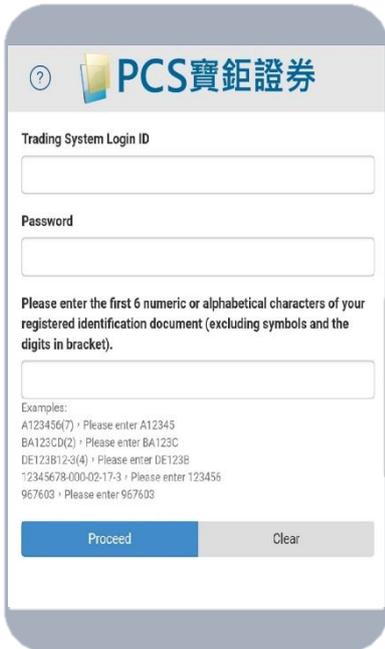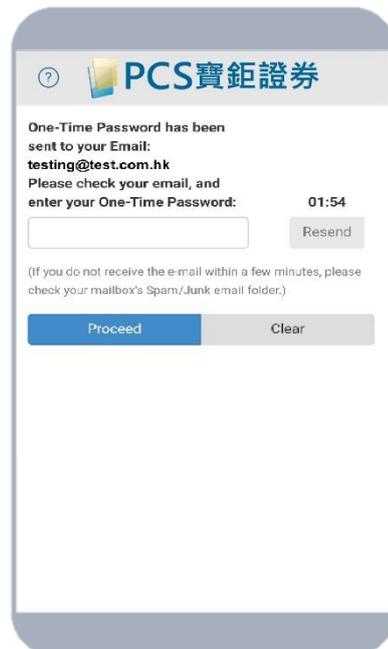
5 Enter Trading System Login ID, password and 6 digits no. of your Identity Document No. (without the digit in bracket)

Login name of trading system: Account No.
Login password: Password provided in email
6 digits no. of your Identity Document No. : without the digit in bracket

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Trading System Login ID

Password

Please enter the first 6 numeric or alphabetical characters of your registered identification document (excluding symbols and the digits in bracket).

Examples:
A123456(7) › Please enter A12345
BA123CD(2) › Please enter BA123C
DE123B12-3(4) › Please enter DE123B
12345678-000-02-17-3 › Please enter 123456
967603 › Please enter 967603

| Proceed | Clear |

6 You will receive a One-Time Password in the email address which keep in our record. Please check your email according to the instruction shown and enter the One-Time Password at PCSEC Security Token App.

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One-Time Password has been sent to your Email:
testing@test.com.hk
Please check your email, and enter your One-Time Password: 01:54

Resend

(If you do not receive the e-mail within a few minutes, please check your mailbox's Spam/Junk email folder.)

| Proceed | Clear |

7 A new entry will be shown at the Token List after successful registration and a successful software registration notification email will be sent to your email.

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PC Securities
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Account:AYERST***
227858
Reg. ID:20171102163745-000001
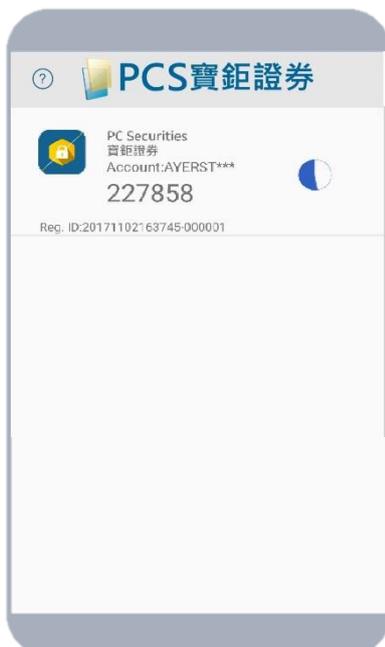
How to use?

1 If your PCSEC Security Token service has been successfully registered, a prompt will be displayed requesting the input of a One-Time Password upon login of the trading platform.

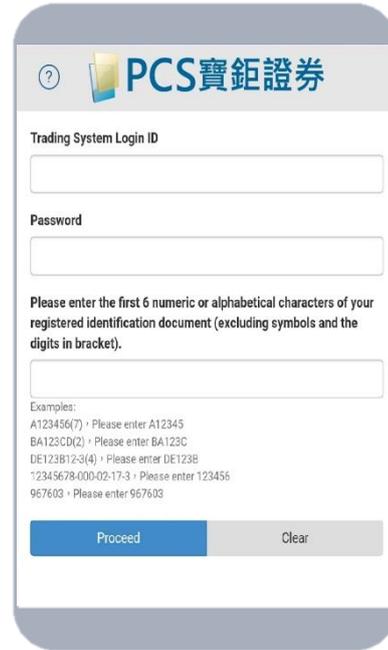**2** Please enter the One-Time Password shown at PCSEC Security Token App of your mobile phone.

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How to add a new token for another broker firm / account?

1 Click "Token Registration".

2 Enter login ID, password and 6 digits no. of your ID document. (without the digit in bracket)

3 You will receive a One-Time Password for the software token registration. Please check your email according to the instruction shown and enter the One-Time Password at PCSEC Security Token App.

4 A new entry will be shown at the Token List after successful registration and a successful software registration notification email will be sent to your email.

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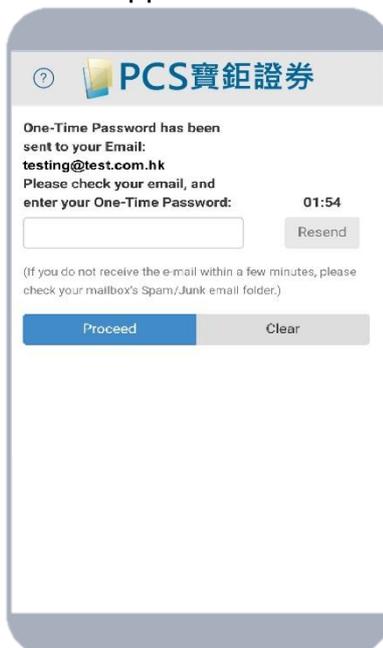
Frequently Asked Questions

1 Why does system indicate that my Two-Factor Authentication with Software Token service is not activated upon registration?
Please contact us to activate the PCSEC Security Token's service.

2 Can I register PCSEC Security Token on more than one device?
For security reasons, your PCSEC Security Token can only be registered to one device at a time.

3 Can I use PCSEC Security Token App with my tablet?
PCSEC Security Token App is supported on iOS and Android devices, including tablets.

4 Why does system always indicate that my entered One-Time Password is invalid upon login?
Since PCSEC Security Token service is time-sensitive, please check and rectify the time setting of your mobile ("Set Automatically" should be turned ON), and restart PCSEC Security Token App after the time adjustment.

5 What should I do when I want to change my mobile device?
You are recommended to uninstall the PCSEC Security Token App at your old mobile phone. Then please re-install the PCSEC Security Token App and re-register your token at your new mobile phone.

6 What should I do when PCSEC Security Token registered device is lost or stolen?
Please contact us to disable the current PCSEC Security Token service.

7 Why do I have to set up PCSEC Security Token App password?
To help prevent anyone else using your mobile device to perform login, you will be asked to setup a password for your PCSEC Security Token App. Please be noticed that you need to input password when PCSEC Security Token is locked. The Auto lock time can be adjusted at the setting page of PCSEC Security Token App.

8 What should I do if I forget the password of PCSEC Security Token App?
Please uninstall PCSEC Security Token App and re-install it again. Please be noticed that for security reason, all the stored token(s) will be deleted. Please re-register again after new installation.

9 Why PCSEC Security Token App cannot be installed on a jailbroken/rooted device?
Since your device is jailbroken/rooted, your device will be less secure and may lead to fraudulent transactions. Please use another non-jailbroken/rooted device to register PCSEC Security Token service again.

10 Can I restore the registered Token(s) from the backup of the phone?
Please be noticed that for security reason, all the stored token(s) will not be restored. Please setup the password and re-register again after the phone restoration.

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System Requirement on Mobile Device

- Android Version: 4.4 or above*

- iOS Version: 9 or above

- Automatic Date & Time is set

*Android 6.0 or above is required for fingerprint unlock function.